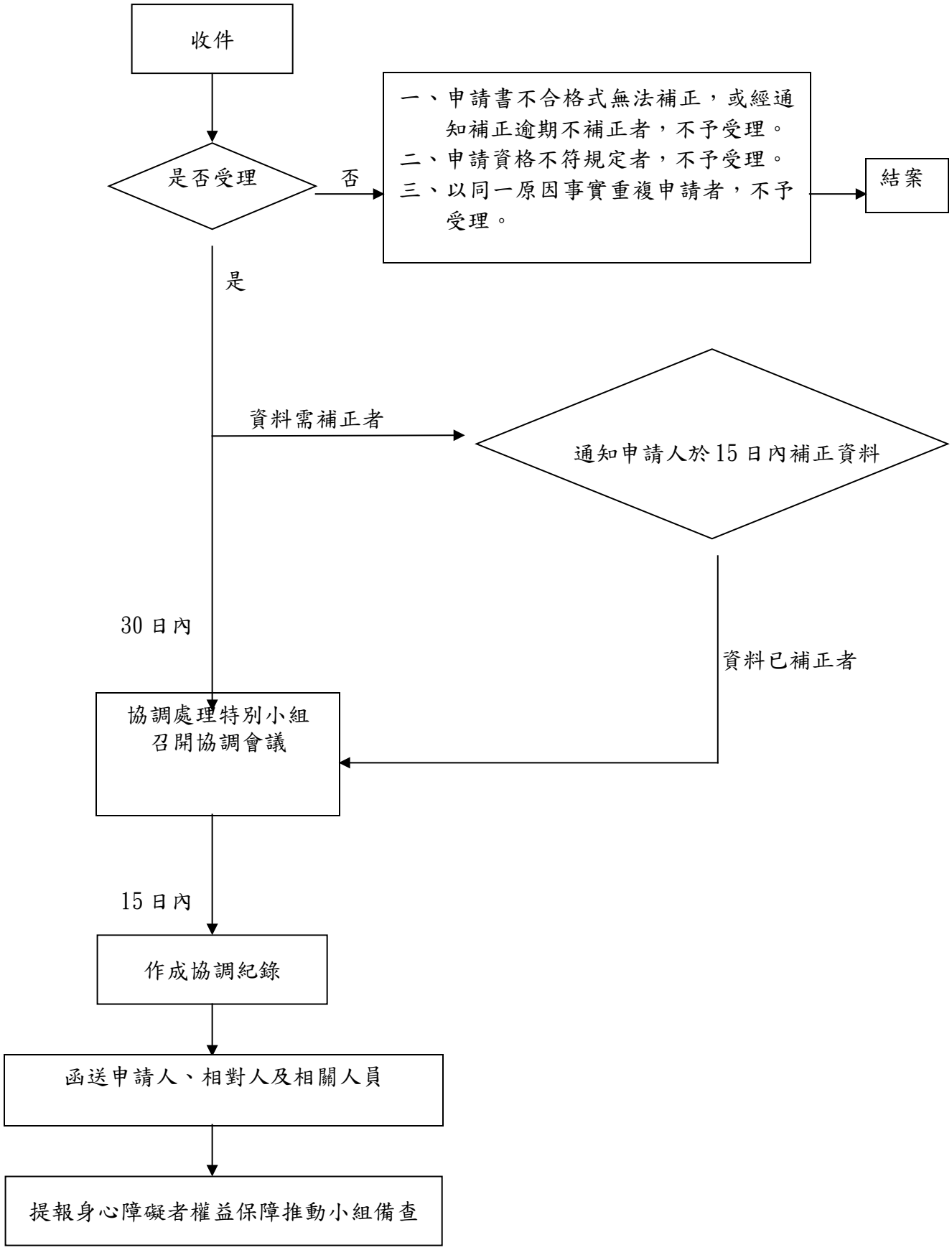新竹市身心障礙者權益保障事項運作及權益受損協調處理流程圖